

WOXA LTD. PRIVACY POLICY



WOXA LTD. registered with license number **GB22200605** with registered address at 30 St Georges Street 3rd Floor, Manor House, Port Louis, MAURITIUS.
WOXA LIMITED. registered number **26740** BC 2022 with registered address at Beachmont Business Centre, 329, Kingstown, St. Vincent and the Grenadines.

All disputes which may arise between you and Woxa.com including their successors in title under general or special title as a result of these Terms and Conditions or as a result of further agreements and other acts in connection with these Terms and Conditions shall be settled exclusively by arbitration in Mauritius and St. Vincent and the Grenadines and in accordance with Mauritius and St. Vincent and the Grenadines Civil Procedure Rules

WOXA LTD. PRIVACY POLICY

As part of our daily business operations, we need to collect personal information from our clients and prospective clients in order to provide them with our products and services and ensure that we can meet their needs when providing these products and services as well as when providing them with the respective information.

Protecting client's privacy and personal and financial data is one of our top priorities for WOXA LTD. This Privacy Policy sets out how WOXA LTD. (the "Company" or "Woxa") collects, uses and manages client personal information we receive by client or a third party in connection with our provision of services to client or which we collect from client's use of our services and/or our website (<https://www.woxa.com>) and/or any other related websites and applications including, among others, the Company's Members Area. The Privacy Policy also informs clients of their rights with respect to the processing of their personal information.

This Privacy Policy applies to the processing activities performed by WOXA LTD. to the personal data of its clients/potential clients, the website, use of cookies, contract and communication and email newsletter.

1. What is this Privacy Policy for?

This privacy policy is for this website and governs the privacy of its users who choose to use it. The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. Furthermore, the way this website processes, stores and protects user data and information will also be detailed within this policy.

2. Collecting personal data

By registering a Personal Area, client agree to have their personal data processed and specifically consent to the collection, systemization, aggregation, storage, revision (updating, changing), usage, anonymization, blocking, deletion, and distribution (transfer) of said personal data to third parties in accordance with the conditions set forth in this Privacy Agreement. We ask the client for the data necessary for registering a Personal Area, providing functional service, and using this data if a dispute arises between client and WOXA LTD. Providing this data is required for client identification and thus allows clients to perform various operations in their Personal Area and trading accounts. We may also collect data to improve our understanding of their needs and preferences by communicating through Live Chat, conducting brief surveys in their Personal Area on our official website, and communicating with clients over the phone. Clients provide this data to us voluntarily. We use the data that clients directly provide when communicating.

3. Use of personal data

We use client's personal data to provide secure high-quality service. The personal data clients provide us with is used to verify contact information and identity. We also use personal data to register Personal Areas, open and configure trading accounts, and issue activation codes and passwords. By providing contact information, clients help us improve our services and promptly communicate the availability of additional services, features, and promotions we may be offering.

4. Providing personal data to third parties

We do not provide client's personal data to third parties except in the cases set forth by this Privacy Agreement. We reserve the right to provide personal data to third parties if required by law or if we receive formal requests from law enforcement and other government agencies. We may also provide clients' personal data to tax authorities or organizations that require the data to be provided in order to comply with laws against money laundering and financing terrorism, or when necessary to protect our rights or property. We may pass client's personal data on to third party authentication service providers when clients use our system to perform identity checks and documents verification - we do this in order to comply with our legal obligations. When transferring clients' information to third parties, we maintain the confidentiality and security of the information being transferred.

In order to give clients comprehensive, state-of-the-art high-quality service, we may exchange client's personal data with our partners. However, the use of client's personal data is limited to sharing the client's account number with one of our partners at their request. At client's request, we can provide information about the services that our partners provide for us.

5. Logging in via Facebook

5.1 Data and purpose of collecting

WOXA LTD. requests only Email from Facebook to be used as a username for registration and login.

If you want to disconnect (Unsync) via Facebook, you can do it by going to "Settings", select "Connect via Social" and select "Disconnect". However, it will still be retained for direct web logins, but will not be able to log in via Facebook account. If you want to log in via Facebook, you will need to reconnect.

5.2 Submission of Personal Data deletion request

Users can delete their Personal Data completely by requesting to delete their accounts.

Here is how to delete the trading account on WOXA;

5.2.1 Delete trading account on WOXA

Go to "Settings", select "Close your WOXA account".

6.The Website

This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience.

7.Use of Cookies

This website uses cookies to better the users experience while visiting the website. Where applicable this website uses a cookie control system allowing the user on their first visit to the website to allow or disallow the use of cookies on their computer/device. This complies with recent legislation requirements for websites to obtain explicit consent from users before leaving behind or reading files such as cookies on a user's computer/device.

Cookies are small files saved to the user's computer's hard drive that track, save and store information about the user's interactions and usage of the website. This allows the website, through its server to provide the users with a tailored experience within this website.

Users are advised that if they wish to deny the use and saving of cookies from this website on to their computers hard drive, they should take necessary steps within their web browsers security settings to block all cookies from this website and its external serving vendors.

This website uses tracking software to monitor its visitors to better understand how they use it. This software is provided by Google Analytics which uses cookies to track visitor usage. The software will save a cookie to clients' computer's hard drive—in order to track and monitor client's engagement and usage of the website, but will not store, save or collect personal information.

Other cookies may be stored to clients' computer's hard drives by external vendors when this website uses referral programs, sponsored links or adverts. Such cookies are used for conversion and referral tracking and typically expire after 30 days, though some may take longer. No personal information is stored, saved or collected.

8.Contact & Communication

Users contacting this website and/or its owners do so at their own discretion and provide any such personal details requested at their own risk. Client's personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 2017. Every effort has been made to ensure a safe and secure form to email submission process but advise users using such form to email processes that they do so at their own risk. This website and its owners use any information submitted to provide clients with further information about the products/services they offer or to assist clients in answering any questions or queries clients may have submitted. This includes using client details to subscribe clients to any email newsletter program the website operates but only if this was made clear to clients and client's express permission was

granted when submitting any form to the email process. Or whereby clients the consumer have previously purchased from or enquired about purchasing from the company a product or service that the email newsletter relates to. This is by no means an entire list of clients' user rights with regards to receiving email marketing material. Client's details are not passed on to any third parties.

9.Email Newsletter

This website operates an email newsletter program, used to inform subscribers about products and services supplied by this website. Users can subscribe through an online automated process should they wish to do so but do so at their own discretion. Some subscriptions may be manually processed through prior written agreement with the user.

